

IAITAM CERTIFIED

IT ASSET MANAGER



Certified IT Asset Manager

The Certified IT Asset Manager (CITAM) training course is intended to guide individuals in aligning the needs of their organisation with ITAM best practices. This hands-on four-day training course will allow professionals to review their existing infrastructure, policies and processes. Whilst working from their existing model they will plan a real-world IT Asset Management Program for the future - one that is applicable to the global work place, inclusive of a widely dynamic range of issues as well as properly managing IT assets across the enterprise.

The Agenda

The primary purpose of this course is to educate ITAM professionals to manage IT assets, while aligning with the organisation's business drivers that promote ROI, reduce risk and increase productivity. By attending this course, delegates will learn how to:

- Understand and utilise the dependencies, relationships and benefits of the Key Performance Areas (KPIs) found within an effective IT Asset Management Program
- Specify and define the duties and responsibilities necessary to be an effective IT Asset Manager
- Display an understanding of the resources and commitment necessary to implement a fully functional IT Asset Management Program

Attendees will learn about the entire ITAM Program and take with them the foundation plan for starting to improve their organisation's own ITAM Program.

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Key agenda points include:

- What is a Certified IT Asset Manager?
- ITAM Key Process Areas
- Basic SWOT Analysis
- Roles & Responsibilities
- ITAM Project Management
- Finance Management
- Acquisition Management
- Asset Identification Management
- Vendor Management
- Compliance & Legislation Management
- Disposal Management
- Documentation Management
- Project Management
- Communication & Education Management
- Program Management
- Policy Management

Course Summary

The intense CITAM training course is packed full of information and real-world experiences designed to make your ITAM Program more effective and efficient and the CITAM Certification will lend notable credibility to both you and your ITAM Program.

This course addresses each of the Key Process Areas (KPAs) identified within the IBPL, that when combined, empowers the organisation and maximises the value of their IT assets.

The core processes that encompass the ITAM Program will be reviewed and the pertinent projects that will assist the organisation in building a productive and profitable business unit will be addressed.



Course Components

The CITAM training course consists of the following components:

- Course student workbook
- Course instructor presentation book
- Daily instructor-led presentation and interaction with attendees
- CITAM training course manual



The International SAM Institute is part of the Crayon Group.